

**LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034**

**B.B.A. DEGREE EXAMINATION – BUSINESS ADMINISTRATION**

**FIFTH SEMESTER – November 2009**

**BU 5505 - HUMAN RESOURCE MANAGEMENT**

Date & Time: 10/11/2009 / 9:00 - 12:00 Dept. No.

Max. : 100 Marks

**SECTION-A**

**Answer ALL of the following questions.**

**(10x2 = 20 Marks)**

1. Define manpower recruitment.
2. What do you understand by induction training?
3. What is job specification?
4. Explain the principle of progressive discipline.
5. Identify the steps in Maslow's theory of motivation.
6. Write a short note on apprenticeship training.
7. What is Demotion in rank?
8. What is halo error?
9. Why should Jobs be enriched?
10. Define 'psychological test'.

**SECTION-B**

**Answer any FIVE of the following questions.**

**(5x8 = 40 Marks)**

11. What are the types of off-the-job training?
12. Briefly explain the Herzberg's theory of motivation
13. Define HRM and discuss its functions.
14. Enumerate the sources of external recruitment.
15. Discuss the need for training.
16. Determine the steps involved in disciplinary action.
17. Describe the evolution and growth of HRM.
18. Discuss the modern methods of performance appraisal.

**SECTION-C**

**Answer any TWO of the following questions.**

**(2x20 = 40 Marks)**

19. Discuss the selection procedure followed in Companies.
20. Discuss the operation of grievance procedure in the Organization.
21. Explain the various stages in Human Resource Planning.

